Terms and Conditions - Sale and Delivery

Danmat Iso Systems A/S · October **2026**

1. Application

Only written agreements are binding on Danmat Iso Systems A/S.
The following terms and conditions of sale and delivery apply unless otherwise agreed in writing. The Buyer's purchasing and delivery terms impose no obligations on Danmat Iso Systems A/S unless accepted in writing by Danmat Iso Systems A/S.

2. Drawings and descriptions

All dimensions, weights, drawings, sketches, instructions for use, cost estimates and technical, chemical and other data stated in catalogues, brochures, circulars, advertisements, illustrations and price lists are approximate. Such information is binding only to the extent that the agreement expressly refers to it. Danmat Iso Systems A/S accepts no liability for any errors.

3. Order handling

3.1 Order quantities and packaging units

All goods ordered are supplied in accordance with the applicable minimum order quantities MOQ and packaging units.
Ordered quantities that do not correspond to whole MOQ or packaging units are automatically rounded up to the nearest whole unit. The adjusted quantity is stated in the order confirmation.

3.2 Packaging costs

Packaging costs are charged separately and appear on all order confirmations.
Packaging costs are provisionally stated as **0.00** on the order confirmation, as the actual packaging used can only be determined when the goods are dispatched. The amount **0.00** does not mean that packaging is free of charge.
Final packaging costs are calculated on the basis of the actual packaging used and added to the invoice.

3.3 Freight costs

Freight costs are charged separately and appear on all order confirmations as a provisional amount of **0.00**. The amount **0.00** does not mean that freight is free of charge.
Final freight costs are determined when the goods are dispatched and added to the invoice on the basis of the actual freight costs.

3.4 Environmental surcharge

A separate environmental surcharge is applied to all invoices. The current environmental surcharge is **DKK 60.00** per invoice when invoiced in DKK or **EUR 8.00** per invoice when invoiced in EUR.
The environmental surcharge appears as a separate line item on the invoice.
Danmat Iso Systems A/S reserves the right to adjust the environmental surcharge in line with changes in applicable costs and charges.

3.5 Final invoicing

The order confirmation states the confirmed quantities and prices of the goods. Packaging and freight costs are only finalised when the goods are dispatched.
The final invoice therefore includes the amount for the goods, actual packaging and freight costs, and the current environmental surcharge. Other fees and VAT are added in accordance with the other terms and conditions of sale and delivery.

4. Prices

Quotations are based on current prices. Danmat Iso Systems A/S is entitled to change prices without notice where additional costs arise from changes in, for example, subcontractor prices, raw material prices, exchange rates, wages under collective agreements, public levies, etc.
All prices exclude VAT, other taxes or duties and freight, unless otherwise stated in writing.
All quotations and prices are subject to the standard terms and conditions of Danmat Iso Systems A/S.

5. Delivery

Orders with a net value below **DKK 750.00** (**EUR 100.00**) are subject to a handling fee of **DKK 150.00**. If delivery is postponed at the Buyer's request, delivery is deemed to have taken place on the date on which the goods could have been dispatched. Risk in the goods passes to the Buyer upon handover to the carrier at Danmat Iso Systems A/S, irrespective of who arranges the transport.
Reference is otherwise made to the terms and conditions of sale and delivery in our commercial terms sheet containing discount rates and/or net prices.

6. Return of goods

Returned complete and undamaged goods are credited less **20%**, unless otherwise agreed. A return reference, consisting of either the delivery note number or the invoice number, must be provided when contacting Danmat Iso Systems A/S. No credit can be issued without a return reference.

7. Delivery time

Delivery times are stated subject to delays. The normal delivery time for insulation products and related accessories is **2-4** days from receipt of the order + transport time.

8. Impediments to delivery

Danmat Iso Systems A/S accepts no liability for failure to fulfil its obligations under quotations submitted or orders accepted as a result of force majeure, war, riots, civil unrest, intervention by central or local authorities, fire, strikes, lockouts, export and/or import bans, currency restrictions, missing, defective or delayed supplies from subcontractors, shortages of labour at wages under collective agreements, shortages of fuel or power, accidents during manufacture or testing, or any other cause beyond the control and influence of Danmat Iso Systems A/S that may delay or prevent the manufacture and delivery of the goods.
If delivery free from defects or timely delivery is temporarily prevented by one or more of the above circumstances, the delivery time is extended by a period corresponding to the duration of the impediment, and delivery within the extended period is deemed timely in all respects. If the impediment to delivery is expected to last more than **3** months, Danmat Iso Systems A/S is entitled to cancel terms offered and agreements entered into, including orders received, without this constituting a breach of contract.

9. Payment

Unless otherwise agreed, payment of the purchase price is due in full **8** days after delivery. If payment is not made on time, interest accrues on the outstanding amount at **2%** per commenced month. Payment may not be made by setting off any claims the Buyer may have against Danmat Iso Systems A/S.

10. Liability for defects

The Buyer must inspect the goods immediately upon receipt. If the goods do not conform to the specifications or technical information supplied in writing by Danmat Iso Systems A/S, and this is due to defects in materials or

manufacture, Danmat Iso Systems A/S undertakes, at its own discretion, either to replace the defective goods with equivalent new goods or to credit the Buyer for the defective goods upon their return.
Danmat Iso Systems A/S is not liable for any claim beyond its obligations under clause **10** unless the Buyer establishes gross negligence on the part of Danmat Iso Systems A/S.
Danmat Iso Systems A/S is not liable for defects attributable to incorrect handling, transport, storage or other negligence by parties other than Danmat Iso Systems A/S.
If Danmat Iso Systems A/S is held liable, the Buyer may not claim compensation for operating losses, loss of profit or any other indirect loss.

11. Construction supply clause

The liability of Danmat Iso Systems A/S for defects in supplies expires **5** years after handover of the construction project in which the supplies are incorporated. For supplies to parties other than a client or contractor, liability nevertheless expires no later than **6** years after delivery to the Buyer.
If it is established that a claim concerning defects in the supplies cannot be enforced, or can only be enforced with considerable difficulty, against the Buyer of Danmat Iso Systems A/S or subsequent buyers, Danmat Iso Systems A/S acknowledges that the claim may also be brought directly against Danmat Iso Systems A/S. In such cases, Danmat Iso Systems A/S may only be held liable to the extent that its supplies are defective and only to the extent provided in clauses **10-13**.

12. Product liability

The instructions for use and technical specifications of Danmat Iso Systems A/S are based on suppliers' laboratory tests. The instructions for use must be followed carefully. However, due to the individual circumstances of each work process, Danmat Iso Systems A/S accepts no liability for the suitability of the product.
Danmat Iso Systems A/S is not liable for damage to real or personal property, nor for operating losses, loss of earnings or any other indirect loss.
Danmat Iso Systems A/S is liable for personal injury only if it is proven that the product is incorrectly composed and that this is due to an error or negligence by Danmat Iso Systems A/S or others for whom Danmat Iso Systems A/S is responsible. To the extent that Danmat Iso Systems A/S is held liable for product liability towards a third party, the Buyer must indemnify Danmat Iso Systems A/S to the same extent as the liability of Danmat Iso Systems A/S is limited above.
If a third party brings a claim for damages against either party under this clause, that party must immediately notify the other party.
Danmat Iso Systems A/S and the Buyer are mutually obliged to accept being sued before the court hearing a claim for damages brought against either of them on the basis of damage allegedly caused by the supplies.

13. Governing law and jurisdiction

Any dispute between the parties shall be determined under Danish law, with the Maritime and Commercial High Court in Copenhagen as the agreed court of jurisdiction.

Danmat Iso Systems A/S
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